

<b>ORAL HEALTH CARE</b>
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**INLAND EMPIRE HIV PLANNING COUNCIL STANDARDS OF CARE  
RIVERSIDE / SAN BERNARDINO TRANSITIONAL GRANT AREA  
RYAN WHITE HIV/AIDS PROGRAM**

*This document offers a limited set of focused standards addressing key aspects specific to this service category. Other relevant standards, including the Common Standards, as well as other policies, recommendations and guidelines should be referenced in conjunction with this standard.*

### **Purpose of Standards**

These service and care standards are prescribed by the Inland Empire HIV Planning Council (IEHPC). The purpose of these standards is to establish a minimum set of quality expectations to ensure uniformity of service funded by the Health Resources and Services Administration (HRSA) under the Ryan White HIV/AIDS Program legislation across the Riverside/San Bernardino Transitional Grant Area (R/SB TGA).

These standards are to be monitored and enforced by means of incorporation into service provision contracts managed by the Ryan White Program (RWP) Office on behalf of the IEHPC, as provided by the Ryan White HIV/AIDS Program legislation and HRSA policies, guidance, and other requirements.

### **Definition of Services (HRSA)**

**Oral health care** includes diagnostic, preventive, and therapeutic services provided by general dental practitioners, dental specialists, dental hygienists and auxiliaries, and other trained primary care providers.

#### **I. Care and Treatment Goal(s):**

To maintain and improve the oral health of persons living with HIV/AIDS (PLWH/A), thereby improving overall health outcomes.

#### **II. Service Goal(s):**

To provide medically necessary diagnostic, preventive, and therapeutic dental care to eligible, low-income PLWH/A.

##### **A. Service Objective(s):**

1. To reduce medical complications related to poor oral health.
2. To reduce dental disease through education to PLWH/A on the importance of good oral health.
3. To reduce dental disease through the provision of toothbrushes, toothpastes, floss and other necessary dental products necessary for good oral health.

## **B. Description of Services:**

### *Service Components*

1. Initial assessment including complete health history and comprehensive oral exam provided within 60 days of initial visit.
2. Development of a written Treatment and Oral Hygiene Plan in collaboration with the client, and signed by client. Including periodic updates and signed by client.
3. Provision of medically necessary diagnostic, preventive and therapeutic dental care.
4. The referral for Oral Health Service (OHS) must be documented in the Individual Service Plan (ISP) ISP/Care Plan by the Case Manager. If a Care Plan is in place, the Care Plan should be reviewed by the Oral Health Care provider.
5. If the Dental Provider identifies additional service needs, these needs should be communicated to the Case Manager and included in the Care Plan if the client is ever in need of Medical Case Management.
6. Provide follow up prophylactic visit within 6 months of initial visit as specified in Treatment Plan.
7. Visits shall be at least annually or may be more frequent based on Treatment Plan. Provider will accommodate same day urgent care visits or referral as necessary.
8. Referrals will be made for Non Ryan White Program providers as necessary.
9. Ryan White HIV/AIDS Program Standards of Care shall be made available to consumers in a prominent place in dental clinics which receives Ryan White HIV/AIDS Part A Oral Health Care funding.

## **III. Service-Specific Staff Qualifications**

Professional Oral Health staff must be licensed as required by the State of California.

*Please refer to the Common Standards of Care for general staff qualification requirements.*

## **IV. Exceptions and Urgent Need**

*Please refer to the Common Standards of Care for guidance concerning exceptions and Urgent Need.*

## **V. Reportable Units of Service and Financial Eligibility**

*Please refer to the current service contract for a description of the unit of service and financial eligibility thresholds for each service category.*