



INLAND  
EMPIRE  
HIV  
PLANNING  
COUNCIL

351 N. Mt. View • San Bernardino, CA 92415-0100  
(909) 693-0750  
Website: [www.iehpc.org](http://www.iehpc.org)

Riverside/San Bernardino California Transitional Grant Area

Maxwell Ohikhuare, MD  
County Health Officer Co-Chair

Gregory French  
Community Co-Chair

# Council Development Committee

Thursday, February 7, 2013  
1:00pm-3:00pm

Meeting Location  
SB County Special Districts  
157 W. 5<sup>th</sup> St.  
San Bernardino, CA 92415  
(909) 693-0750

Teleconferencing Location  
Desert AIDS Project  
Situation Room  
1695 N. Sunrise Way  
Palm Springs, CA 92262  
(760) 323-2118

*These facilities are in compliance with the Americans with Disabilities Act of 1992.*

## AGENDA

<b>1:00pm</b>	<b>1. Call to Order</b> <ul style="list-style-type: none"> <li>▪ Roll Call* <span style="float: right;">T. Evans/PC Staff</span></li> <li>▪ Introductions</li> </ul>
	<b>2. Public Comments<sup>1</sup></b> <span style="float: right;">Members of the Public</span>
	<b>3. Members Privilege</b> <span style="float: right;">PC Members</span>
	<b>4. Approval of Agenda<sup>2</sup></b> <span style="float: right;">T. Evans</span>
	<b>5. Approval of Minutes<sup>2</sup></b> 5.1 Minutes of January 10, 2013 <span style="float: right;">T. Evans</span>
	<b>6. Council Development Reports<sup>2</sup></b> <ul style="list-style-type: none"> <li>6.1 Attendance Logs (A-1)</li> <li>6.2 CDC Report (A-2)</li> <li>6.3 Matrix for PC Membership Categories (A-3)</li> <li>6.4 Reflectiveness of Non-Aligned Consumers and PC Members by Demographic Group (A-4) <span style="float: right;">Committee Members</span></li> <li>6.5 Work Plan (A-5)</li> </ul>
	<b>7. Old Business<sup>2</sup></b> <span style="float: right;">Committee Members</span>

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**8. New Business<sup>2</sup>**

- 8.1 Debrief on Council Retreat/Evaluations (A-6)
  - 8.2 Review Council website
  - 8.3 Continuous trainings (Rivco LIHP, medical monitoring)
  - 8.4 Peer mentoring
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**9. Public Comments<sup>1</sup>**

Members of the Public

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**10. Members Privilege**

PC Members

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**11. Review of Action Items**

PC Staff

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**12. Agenda Setting for Next Meeting**

March 7, 2013

PC Members/ T. Evans

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**13. Roll Call\***

PC Staff

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**3:00pm**

**14. Adjournment**

T. Evans

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<sup>1</sup> Public Comments: Any member of the public may address this meeting on items of interest that relate to the Ryan White CARE Act by completing a speaker slip to indicate their interest in addressing the Planning Council. A three-minute limitation will normally apply to each member of the public who wishes to comment, unless waived by the Chair.

<sup>2</sup> The agenda item may consist of a discussion and a vote. Public comments can be made prior to each Planning Council vote.

\* Members must be present at both roll calls to receive credit for meeting attendance.

\*\* Attachment was not available at time of printing, but will be available at the meeting.

Requests for special accommodations (e.g., language translation) must be received 72 hours prior to the date of the meeting. Contact PC Support at (909) 693-0750.

All meetings of the Planning Council and its committees are open to interested parties from the general public. Notices are posted in compliance with the California Brown Act. Information regarding Planning Council meetings, and/or minutes of meetings are public records and are available upon request from the Planning Council Support Staff by calling (909) 693-0750 or by visiting the website <http://www.iehpc.org>.

Servicios en Español: Notificación para servicios de intérprete deben de someterse setenta y dos horas de anticipo. Por favor llame (909) 693-0750.

2013 Planning Council Membership Attendance Log													
LEGEND:													
1 = Attended Meeting													
Blank space = Meeting Held, not attended													
NM = No Meeting Held													
. . . = Not Yet a Member													
LOA = Leave of Absence													
Via Teleconference/Videoconference													
DC = Disbanded Committee													
L/E = Arrived Late / Left Early													
NQ = No meeting held due to lack of attendees/member attended													
												*July PC = PS/RA Data Summit	
Member-HR	Committee Meeting	JAN	FEB	MAR	APR	MAY	JUN	JUL*	AUG	SEP	OCT	NOV	DEC
<i>Meeting locations by month</i>													
1	Batista-Wyatt San Bernardino	Natalie PC	1										
		EAM											
		Bylaws											
		Grievances											
		Planning	1										
		CDC	1										
		Finance											
		Standards											
		Empowerment											
		CCC											
2	Bolton San Bernardino	Robert PC											
		EAM											
		Bylaws											
		Grievances											
		Planning											
		Finance											
		CDC											
		Standards											
		Empowerment											
		CCC											
3	Bridges-Cobb State	Claudette EXEMPT	1										
4	Contreras Riverside	Berta PC	1										
		EAM											
		Finance											
		Bylaws											
		Grievances											
		Planning	1										
		CDC	1										
		Standards	1										
		Empowerment											
		CCC											
5	Christenson San Bernardino Secretary	Dana PC	1										
		EAM											
		Bylaws											
		Grievances											
		Planning											
		Finance											
		CDC											
		Standards											
		Empowerment											
		CCC											
6	Evans Riverside Vice-Chair	Terry PC	1										
		EAM											
		Bylaws	1										
		Grievances											
		Finance											
		Planning	1										
		CDC	1										
		Standards	1										
		Empowerment											
		CCC											

	Member-HR		Committee Meeting	JAN	FEB	MAR	APR	MAY	JUN	JUL*	AUG	SEP	OCT	NOV	DEC
	<i>Meeting locations by month</i>														
7	Kaiser Riverside	Cameron	PC	1											
			EAM												
			Bylaws												
			Finance												
			Grievances												
			Planning												
			CDC												
			Standards												
			Empowerment												
			CCC												
8	Ford-Watson San Bernardino	Lenora	PC	1											
			EAM												
			Bylaws	1											
			Grievances												
			Finance												
			Planning												
			CDC												
			Standards												
			Empowerment												
			CCC												
9	French Riverside	Gregory	PC	1											
			EAM												
		Community Co-chair	Finance												
			Bylaws												
			Grievances												
			Planning												
			CDC												
			Standards												
			Empowerment												
			CCC												
			PC												
10	Hagan Riverside	Paul	PC	1											
			EAM												
			Bylaws												
			Finance												
			Grievances												
			Planning	1											
			CDC												
			Standards	1											
			Empowerment												
			CCC												
11	Haro Riverside	Amando	PC												
			EAM												
			Bylaws												
			Finance												
			Grievances												
			Planning												
			CDC												
			Standards												
			Empowerment												
			CCC												
12	Huntsman Riverside	Danielle	PC	1											
			EAM												
			Finance												
			Bylaws												
			Grievances												
			Planning	1											
			CDC												
			Standards	1											
			Empowerment												
			CCC												
13	Taylor Riverside	Jeff	PC	1											
			EAM												
			Bylaws												
			Grievances												
			Finance												
			Planning												
			CDC	1											
			Standards												
			Empowerment												
			CCC												
14	Beams State	Nanci EXEMPT	PC												

	Member-HR		Committee Meeting	JAN	FEB	MAR	APR	MAY	JUN	JUL*	AUG	SEP	OCT	NOV	DEC
	<i>Meeting locations by month</i>														
15	Nickel	Henry	PC	1											
	San Bernardino		EAM												
			Bylaws												
			Grievances												
			Planning												
			Finance												
			CDC												
			Standards												
			Empowerment												
			CCC												
16	Orr	Brande	PC	1											
	Riverside		EAM												
			Bylaws												
			Grievances												
			Planning	1											
			Finance												
			CDC												
			Standards	1											
			Empowerment												
			CCC												
17	Ohikhuare	Dr. Maxwell	PC												
	San Bernardino	EXEMPT													
18	White	Lloyd	PC	1											
	San Bernardino		EAM												
			Bylaws												
			Grievances												
			Planning	1											
			Finance												
			CDC												
			Standards												
			Empowerment												
			CCC												
19	Wahl	Doris	PC	1											
	Riverside		EAM												
			Bylaws												
			Grievances												
			Planning	1											
			Finance												
			CDC												
			Standards	1											
			Empowerment												
			CCC												
20			PC												
			EAM												
			Bylaws												
			Grievances												
			Planning												
			Finance												
			CDC												
			Standards												
			Empowerment												
			CCC												
23			PC												
			EAM												
			Bylaws												
			Grievances												
			Finance												
			Planning												
			CDC												
			Standards												
			Empowerment												
			CCC												
			RESIGNATIONS												
1															
			TERMINATIONS												
1															
2															



**Inland Empire HIV Planning Council  
Council Development Committee Report  
Date of Report: January 8, 2013**

<b>Membership Status</b>			
<b>The IEHPC Membership can total 18-32 members</b>			
<b>19 Current Members</b>			
Riverside Region is currently represented by 11 members.			
San Bernardino is currently represented by 6 members.			
There is currently 2 member representing the State.			
<b>Recent Resignations/ Terminations</b>			
<b>Member Names</b>	<b>County</b>	<b>Effective Date</b>	
<b>Request for Application</b>			
<b>Name</b>	<b>County</b>	<b>Date Sent</b>	
<b>Membership Applications Received</b>			
<b>Name</b>	<b>County</b>	<b>Date Received by PCS / Date Reviewed</b>	
Rueben Saenz	Riverside	1/22/2013	1/22/2013
<b>Applicants Attending Meetings</b>			
<b>Name</b>	<b>County</b>	<b>Committee Mtgs</b>	<b>Planning Council Mtgs</b>
<b>Scheduled Interviews</b>			
<b>Name</b>	<b>County</b>	<b>Date of Interview</b>	
<b>BOS Approval in Process</b>			
<b>Name</b>	<b>County</b>	<b>Anticipated PC Approval Date</b>	
<b>Approved Leave of Absences</b>			
<b>Name</b>	<b>Leave Requested</b>	<b>Date Recieved/Date Returned</b>	

**Matrix for Planning Council Membership Categories - Riverside/San Bernardino, CA TGA**

HRSA Copy

Mandated Categories of Representation and Reflectivness of the Epidemic in the TGA		Race/Ethnicity and Gender												
		White, Not Hispanic		Black, Not Hispanic		Hispanic		Asian/Pacific Islander		Am. Indian/Alaska Native				
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female			
1	Healthcare providers, including Federally Qualified Health Centers	1												
2	CBOs serving affected populations and AIDS service organizations (ASOs).			1	1		1							
3	Social service providers, including housing and homeless services providers.						1							
4	Mental health providers.		1*											
5	Substance Abuse Providers		1*											
6	Local Public Health Agencies			1										
7	Hospital planning agencies or other health care planning agencies.		1											
8	Affected communities, including PLWH and historically underserved subpopulations.	5		2										
	Representative of a local Federally recognized Native American Tribe													
	Representative of individuals co-infected with HIV and Hepatitis	1												
9	Non-elected community leaders	1	1				1							
10	State Medicaid Agency				1									
11	State Part B Agency		1											
12	Part C grantees.													
13	Part D grantees, or if none present, representatives of organizations addressing the needs of children, youth, and families with HIV.			1										
14	Grantees of other Federal HIV programs, including HIV prevention programs													
15	Representatives of formerly incarcerated PLWH.													
	<b>TOTAL</b>	8	4	5	2	1	2	1	2					
	<b>TOTAL Non-Aligned PLWH</b>	6	0	2	0	0	0	0	0					

\*one person fulfilling multiple reflectivness categories

**Matrix for Planning Council Membership Categories - Riverside/San Bernardino, CA TGA**

CDC Copy

	White, Not Hispanic												Black, Not Hispanic		Hispanic		Asian/Pacific Islander		Am. Indian/Alaska Native	
	White, Not Hispanic						Black, Not Hispanic						Hispanic		Asian/Pacific Islander		Am. Indian/Alaska Native			
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female		
1	Healthcare providers, including Federally Qualified Health Centers	1																		
2	CBOs serving affected populations and AIDS service organizations (ASOs).			1	1						1									
3	Social service providers, including housing and homeless services providers.										1									
4	Mental health providers.		1*																	
5	Substance Abuse Providers		1*																	
6	Local Public Health Agencies		1			1														
7	Hospital planning agencies or other health care planning agencies.																			
8	Affected communities, including PLWH and historically underserved subpopulations.	3				2														
	Representative of individuals co-infected with HIV and Hepatitis																			
	Representative of a local Federally recognized Native American Tribe	1																		
9	Non-elected community leaders		1								1									
10	State Medicaid Agency								1											
11	State Part B Agency		1																	
12	Part C grantees.																			
13	Part D grantees, or if none present, representatives of organizations addressing the needs of children, youth, and families with HIV.					1														
14	Grantees of other Federal HIV programs, including HIV prevention programs																			
15	Representatives of formerly incarcerated PLWH.																			
		TOTAL	5	5	2	5	2	1	2	1	2									
		TOTAL Non-Aligned PLWH	4	0	2	0	0	0	0	0	0									

\*one person fulfilling multiple reflectiveness categories

- Not yet PC/Board approved



**Table 4: Reflectiveness of Non-aligned Consumers and  
Planning Council Members by Demographic Group  
CDC Copy**

**TGA: Riverside/San Bernardino, California**

Total Authorized Members according to the Bylaws:

Total Members as of January 8, 2013: 19

Total Non-Aligned Consumers: 6

Percent Non-Aligned Consumers: 31.6%

Race/Ethnicity	Living with HIV/AIDS in the TGA through 12/31/08		Members of the Planning Council		Non- Aligned Consumers on Planning Council	
	Number	Percent	Number	Percent	Number	Percent
White, not Hispanic	4537	54.2%	10	50.0	4	66.7
Black, not Hispanic	1404	16.8%	7	35.0	2	33.3
Hispanic	2220	26.5%	3	15.0	0	0.0
Asian/Pacific Islander	129	1.5%	0	0.0	0	0.0
American Indian/Alaska Native	48	0.6%	0	0.0	0	0.0
Multi-Race	30	0.4%	0	0.0	0	0.0
Not Specified	5	0.1%	0	0.0	0	0.0
<b>Total</b>	<b>8373</b>	<b>100.0%</b>	<b>20</b>	<b>100.0</b>	<b>6</b>	<b>100.0</b>
<b>Gender</b>						
Male	7196	85.9%	11	55.0	6	55.0
Female	1177	14.1%	9	45.0	0	45.0
<b>Total</b>	<b>8373</b>	<b>100.0%</b>	<b>20</b>	<b>100.0</b>	<b>6</b>	<b>100.0</b>

Note: Modes of transmission should be considered when constructing reflective PLWH membership, but are not required.

**Table 4: Reflectiveness of Non-aligned Consumers and  
Planning Council Members by Demographic Group  
HRSA Copy**

**TGA: Riverside/San Bernardino, California**

Total Authorized Members according to the Bylaws:

Total Members as of January 8, 2013: 22

Total Non-Aligned Consumers: 8

Percent Non-Aligned Consumers: 36.4%

Race/Ethnicity	Living with HIV/AIDS in the TGA through 12/31/10		Members of the Planning Council		Non- Aligned Consumers on Planning Council	
	Number	Percent	Number	Percent	Number	Percent
White, not Hispanic	4537	54.2%	12	54.5	6	75.0
Black, not Hispanic	1404	16.8%	7	31.8	2	25.0
Hispanic	2220	26.5%	3	13.6	0	0.0
Asian/Pacific Islander	129	1.5%	0	0.0	0	0.0
American Indian/Alaska Native	48	0.6%	0	0.0	0	0.0
Multi-Race	30	0.4%	0	0.0	0	0.0
Not Specified	5	0.1%	0	0.0	0	0.0
<b>Total</b>	<b>8373</b>	<b>100.0%</b>	<b>22</b>	<b>100.0</b>	<b>8</b>	<b>100.0</b>
<b>Gender</b>						
Male	7196	85.9%	14	63.6	8	63.6
Female	1177	14.1%	8	36.4	0	36.4
<b>Total</b>	<b>8373</b>	<b>100.0%</b>	<b>22</b>	<b>100.0</b>	<b>8</b>	<b>100.0</b>

Note: Modes of transmission should be considered when constructing reflective PLWH membership, but are not required.

# Planning Council Training Schedule and Workplan

<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>
<b>Affordable Care Act-All members</b>	<b>P&amp;P's update-(Bylaws Committee)</b>	<b>Comprehensive Plan members)</b>	<b>Bylaws Update</b>
<b>Committee Structure Update (PC Staff)</b>	<b>Part 1- Preparing for PS&amp;RA 2013 PC Structure and Values (PC Staff)</b>		<b>Part-3 Preparing for PS&amp;RA 2013-COI, Directives, PS&amp;RA process (PC Staff)</b>
<b>Required Documents &amp; Available Forms- (PC Staff)</b>		<b>Part-2 Preparing for PS&amp;RA 2013-RWP Basic Needs Assessment &amp; Planning (PC Staff)</b>	
<b>Review Roberts rules of Orders</b>			
<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>
<b>Part-4 Preparing for PS&amp;RA 2013-Understanding Data Reports (PC &amp; RWP Staff)</b>	<b>Members Recruitment/Retention</b>	<b>PS&amp;RA Summit (potential)</b>	<b>PS&amp;RA Summit (potential)</b>
<b>Sep-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>
<b>Update all member 2013 RW Reauthorization</b>	<b>Nominate 2014 Council Leadership</b>	<b>Elect 2014 Council Leadership</b>	<b>PC not Scheduled to meet</b>

Other training possibilities, to be scheduled:

Comprehensive Plan  
 Review of Data  
 ARIES Training  
 Getting the Most out of the PS&RA Directives Training

**New Member Training:** Provided as new members are appointed

Clinical Quality Management  
 RW Services in Riverside/San Bernardino CA TGA  
 Source Documents Review  
 HIV Comprehensive Plan  
 Bylaws

Managing Scarcity Training Update  
 Leadership Conference Info/How Grps Interact

Needs Assessments

PC Policies and procedures (reimbursement for consumer members)  
 PC/ Grantee MOU

## 2013 Training Retreat Evaluations

**14 members attended the Retreat**

**12 Evaluations Completed**

### **HIV Planning Council Membership/Teambuilding**

9 Strongly Agree

1 Did not attend morning sessions

1 Abstained

### **Update on Marketing Campaign**

7 Strongly Agree

3 Agree

1 Did not attend morning sessions

#### **Additional Comments:**

The outreach was more for counseling, my check is for Terry

### **Panel Discussion**

8 Strongly Agree

3 Agree

1 Neutral

#### **Additional Comments:**

I was unclear until midway thru that some panel members were not Consumers.

The presentation and material increased my understanding of the retreat.

### **Where do we go from here:**

6 Strongly Agree

5 Agree

#### **Additional Comments:**

However from a reflection point of view about the retreat - strongly agree

We need to continue to grow

### **Retreat comments**

My understanding of the Council greatly improved hopeful we will grow and my understanding to grow as well. My thanks to the staff and Council

This Planning Council has increased its understanding of its TGA. More work needs to be done, but WOW! We are doing a good job!! Go Team!! PC Staff Rocks!!

Strong/Good follow-up from Panel/Discussion. Group /Panel to be Council members. Food average. Rest Great Job.

Wonderful Retreat!! Thank You!

I felt that the retreat was very informative; it will be very helpful when making decisions in PSRA in July and meeting the needs of our current TGA population. Natalie's presentation was awesome. I have a greater understanding of what being a Planning Council member will entail. As a newbie it helped give an overview of the Council and learned about the individual's involved

Very impressed by the content and design of the retreat. Very professional. Thank you. It is apparent that the committee put much effort and thought into organizing. Please refresh us and remind us of how we feel today before PSRA.

Thanks for all you work in making this event so successful.

Particularly useful to hear from underserved community members.

I really liked the retreat, I liked the food and everything. I think we should consider this space for the Summit.

Good opening (lunch speaker). Good Marketing – so quick. The panel was a B on an A-F Scale. It would have been more relevant if the Transgender and Gay youth were positive and could relate better to the good and bad of their situation.



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Riverside/San Bernardino California Transitional Grant Area

Maxwell Ohikhuare, MD  
County Health Officer Co-Chair

Gregory French  
Community Co-Chair

# Council Development Committee

Thursday, January 10, 2013  
9:30am-11:00 am

Meeting Location

Elite Professional Building  
12981 Perris Blvd. Ste 201  
Moreno Valley, CA 92553

*These facilities are in compliance with the Americans with Disabilities Act of 1992.*

## Minutes

**Members:** T. Evans, N. Batista-Wyatt, B. Contreras, J. Taylor

**Staff:** A. Fox, M. Hoze

**9:47am**

**1. Call to Order**

- Roll Call\*
- Introductions

T. Evan/PC Staff

**2. Public Comments<sup>1</sup>**

There were no public comments

**3. Members Privilege**

- N. Batista-Wyatt announced that FAP's housing department has job openings available and will forward announcement to PC staff for disbursement. She also noted that the job announcements can also be found on Craigslist. She also mentioned that the consumer Holiday Party in December turned out awesome.
- T. Evans announced his play had a nice turn out.
- B. Contreras announced that Bienestar has house case managers and substance abuse counseling job openings available in the Hollywood and Van Nuys areas she will send PC staff the announcement for disbursement.

PC Members

**4. Approval of Agenda<sup>2</sup>**

Motion to approve the agenda  
Motion/Second: J. Taylor, B. Contreras  
Motion Carried.

T. Evans

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## 5. Approval of Minutes<sup>2</sup>

5.1 Minutes of December 6, 2012

Motion to approve minutes

Motion/Second: B. Contreras, J. Taylor

Motion Carried.

T. Evans

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## 6. Council Development Reports<sup>2</sup>

Members added newly appointed members to Jeff Taylor and Danielle Huntsman to CDC report to share with Planning Council.

Committee Members

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## 7. Old Business<sup>2</sup>

- Members reviewed the Retreat agenda and noted that retreat dinner was changed to a luncheon before the Council meeting.
- The committee also developed a theme "many voices that equal one". The group narrowed guest speaker list down to three (3) possibilities.
- Committee members and staff will work to confirm a keynote speaker for the luncheon.
- Discussed finalizing panelist representing the underserved populations in the TGA and creating a series of trainings throughout the year.

Committee Members

There was a motion to recommend Gregory French for re-appoint for Council membership to the Council.

Motion/Second: J. Taylor, B. Contreras

Motion carried

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## 8. New Business<sup>2</sup>

Committee members reviewed CDC roles and responsibilities and reviewed committee assignment roster.

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## 9. Public Comments<sup>1</sup>

There were no public comments

Members of the Public

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## 10. Members Privilege

N. Batista-Wyatt happy to have new members J. Taylor and D. Huntsman. T. Evans thanked everyone, looking forward to the retreat, also would like to have N. Batista-Wyatt remain on CDC he also welcomed Jeff to CDC.

PC Members

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## 11. Review of Action Items

1. Finalize the Council Retreat 2013 Agenda as we get confirmations
2. Follow up with local media and work on a press release
3. Make invites to luncheon

PC Staff

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## 12. Agenda Setting for Next Meeting

February 7, 2013

PC Members/ T. Evans

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**13. Roll Call\***

PC Staff

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**12:05pm**

**14. Adjournment**

T. Evans

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<sup>1</sup> Public Comments: Any member of the public may address this meeting on items of interest that relate to the Ryan White CARE Act by completing a speaker slip to indicate their interest in addressing the Planning Council. A three-minute limitation will normally apply to each member of the public who wishes to comment, unless waived by the Chair.

<sup>2</sup> The agenda item may consist of a discussion and a vote. Public comments can be made prior to each Planning Council vote.

\* Members must be present at both roll calls to receive credit for meeting attendance.

\*\* Attachment was not available at time of printing, but will be available at the meeting.

Requests for special accommodations (e.g., language translation) must be received 72 hours prior to the date of the meeting. Contact PC Support at (909) 841-1360.

All meetings of the Planning Council and its committees are open to interested parties from the general public. Notices are posted in compliance with the California Brown Act. Information regarding Planning Council meetings, and/or minutes of meetings are public records and are available upon request from the Planning Council Support Staff by calling (909) 841-1360 or by visiting the website <http://www.iehpc.org>.

Servicios en Español: Notificación para servicios de intérprete deben de someterse setenta y dos horas de anticipo. Por favor llame (909) 841-1360.